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A document generation system for enhancing or replacing the dictation and transcription process. More particularly, a computer-based documentation system is provided which processes document templates in conjunction with pre-defined character strings to generate user-defined reports or documents. Each document template is composed of "boiler plate" text and "holes". A system and method are described for controlling, via a relational database, the selection of pre-defined character strings to be inserted into document template "holes". A second method is described for inserting user-defined or concatenated character strings into selected document template "holes".

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